

Oliver Hallam Mediation - Privacy Policy

Effective Date: 11th September 2026

At Oliver Hallam Mediation (referred to as "we," "us," or "our"), we respect your privacy and are committed to protecting any personal information you share with us. This Privacy Policy explains what information we collect, how we use it and your rights regarding your data.

1. Information We Collect

We may collect and process the following types of information:

- **Information You Provide Voluntarily:** If you fill out a contact form, subscribe to a newsletter or email us directly, we may collect your name, email address and any message content you provide.
- **Automatically Collected Data:** When you visit our website, our web servers and analytics tools may automatically log standard technical data, such as your IP address, browser type, operating system, referring URLs and pages visited.

2. How We Use Your Information

We use the collected information for the following purposes:

- To respond to your enquiries, questions or feedback.
- To operate, maintain and improve the functionality of www.oliverhallam.com.
- To monitor and analyse website traffic and user behavior trends using analytics tools.

3. Cookies and Tracking Technologies

We may use cookies, web beacons and similar tracking technologies to enhance your browsing experience.

- **Analytics Cookies:** Used to understand how visitors interact with the site (e.g., Google Analytics).
- You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, some portions of our site may not function properly without them.

4. Third-Party Links and Services

Our website may contain links to external sites (such as social media profiles or portfolio partners) that are not operated by us. We have no control over, and assume no responsibility for, the content, privacy policies or practices of any third-party sites or services.

5. Data Security

We implement reasonable security measures to protect your personal information against unauthorised access, alteration, disclosure or destruction. However, no method of transmission over the Internet or electronic storage is 100% secure.

6. Your Rights

Depending on your location (such as the UK/EU under GDPR), you may have the right to:

- Access, update or delete the personal information we hold about you.
- Opt-out of marketing communications or tracking cookies at any time.

7. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will post any changes on this page and update the "Effective Date" at the top. You are advised to review this Privacy Policy periodically for any changes.

8. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact:

- **Website:** www.oliverhallam.com
- **Email:** oliver@oliverhallam.com